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84 KB) Cisco Unity Connection Version 10.x.

~~Cisco Unity Connection—End User Guides—Cisco~~

User Guide for the Cisco Unity Connection Phone Interface (Release 12.x) Enrolling as a Cisco Unity Connection User. Working with Cisco Unity Connection by Phone. Voicemail Basics. Finding Messages. Managing Deleted Messages. Managing Dispatch Messages. Using Voice Commands to Place Calls. Managing Meetings.

~~User Guide for the Cisco Unity Connection Phone Interface ...~~

Step 1 In the Cisco Unity Assistant, on the menu bar, click Greetings . Step 2 Click the

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greeting you want to change.

Step 3 To enable the greeting, skip to Step 4 . Or Click Disabled to disable it. Then skip to Step 6 .

Step 4 Choose one of the following options:

~~Cisco Unity Voice Messaging User Guide (With Microsoft ...~~

Procedure Step 1. Step 2. Record an introduction to the forwarded message, if applicable. To pause or resume recording, press 8 .

Step 3. When prompted, say the name of a message recipient. If Connection adds a recipient that you did not intend, say... Step 4. When Connection asks when you want the ...

~~User Guide for the Cisco Unity Connection Phone Interface ...~~

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The Cisco Unity User Guide shows you, the Cisco Unity user, how to manage your messages, and how to change the settings that define how you work with Cisco Unity. Information in the Cisco Unity User Guide is presented by task. Each task includes procedures for doing the task.

~~Cisco Unity User Guide~~

~~www.cc.ivytech.edu~~

User Guide for the Cisco Unity Phone Interface (Release 5.x with Microsoft Exchange) OL-13618-01
A message from "Unity Messaging System" means that the caller was not a Cisco Unity subscriber or was not logged on as a subscriber when the message was left. You cannot reply to messages from callers who are

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not Cisco Unity subscribers.

~~User Guide for the Cisco Unity
Phone Interface (With ...~~

Cisco Unity Voicemail User Guide

To Change Your PIN (password):

Step 1 Press the Message button and log on. Step 2 Press 4 >3 >1.

Step 3 Enter a new PIN

(password) and press #. Step 4 .

Enter the new PIN (password)

again to confirm it and press #.

To Change Your Recorded Name:

Step 1 Press the Message button and log on. Step 2 . Press . 4 >3

>2. Step 3

~~Cisco Unity Voicemail User Guide~~

~~—Brookdale Community College~~

Procedure Step 1. Right-click the

"message.wav" file of the desired voicemail and select Open in new

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tab. The Authentication... Step 2. Enter the login credentials of the user in the Authentication dialog box. Check the Always Remember check box on... Step 3. Click on the play button in Web Inbox. A ...

~~Quick Start Guide for the Cisco Unity Connection Web Inbox ...~~
User Moves, Adds, and Changes
Guide for Cisco Unity Connection
Release 9.x User Workstation
Setup Guide for Cisco Unity
Connection Release 9.x Cisco
Unity Connection APIs

~~Cisco Unity Connection—Maintain and Operate Guides—Cisco~~
This document describes how to use Unified Communications Self Care Portal to configure user settings for your Cisco Unified IP

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Phones and Jabber applications. You can configure settings such as speed dial numbers, contact lists, phone services, and voicemail notifications. This document contains the following sections: Self Care Portal Settings

~~Cisco Unified Communications Self Care Portal User Guide ...~~

Cisco IP Phone 8800 Series User Guide . PDF - Complete Book

(13.06 MB) View with Adobe Reader on a variety of devices.

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Windows Phone. Mobi - Complete Book (11.01 MB)

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Your first step in using Cisco Unity Connection is to enroll as a user, which you do by phone. Typically, Connection is set up so that you hear the first-time enrollment conversation when you call the system for the first time. The first-time enrollment conversation is a set of prerecorded prompts that guide you as you do the following tasks:

~~User Guide for the Cisco Unity Connection Phone Interface~~

Cisco Unity Connection allows licensed users to use a third-party IMAP client to access voice messages from their desktop machines. Currently, it is possible only to play voice messages with the IMAP client: there are no replies or forwarding capabilities.

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Passwords are not synchronized between IMAP clients and the Cisco PCA.

~~Cisco Unity Connection Voicemail User Guide~~

Perform the steps in "To access Cisco Unity Express by phone" to reach the main voice-mail menu.

□ Press 1 to listen to new messages. □ Press 3 to listen to old messages, then: – Press 1 to listen to saved messages. – Press 2 to listen to deleted messages.

~~To listen to messages – UNCSA~~
Additional notification numbers can be changed from the Cisco Unity Assistant. When entering phone numbers, do not use spaces, dash es, or parentheses between digits. Begin with any

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access code needed to make an external call (for example, 9). For long-distance numbers, also include 1 and the area code.

~~Cisco Unity Voice Messaging User Guide~~

Cisco Unity Express 8.0 Voicemail User's Guide for Advanced Features OL-23857-01... Page 24
Step 2 the distribution list. The name of the distribution list is the name that is configured in the Cisco Unity Express Graphical User Note Interface, not the spoken name that you created for the list following the steps in the "Recording the...

~~CISCO UNITY EXPRESS 8.0 VOICE-MAIL SYSTEM USER MANUAL Pdf~~

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Cisco Product Quick Reference Guide Welcome to the 2013 edition of the Cisco Product Quick Reference Guide. This guide presents an overview of many Cisco products, services, and solutions for every part of your business. Compact, portable, and easy-to-use, the Cisco Product Quick Reference Guide includes brief overviews, important features,

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This article outlines UNITY Voicemail enrollment/set-up instructions, accessing voicemail from outside the system, and how to access the Cisco Unified Communications Self Care Portal to reset a forgotten PIN.

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Procedure to setup your Cisco Unity Voicemail: 1) Press the Messages button on your Cisco IP Phone. View the phone display to ensure it

Cisco Unity Connection The comprehensive guide to Cisco Unity Connection voice messaging system design, implementation, and troubleshooting David Schulz Cisco Unity Connection presents all the concepts and techniques you need to successfully plan, design, implement, and maintain Cisco Unity Connection voice messaging systems. For every stage of the system lifecycle, enterprise voice expert David Schulz offers clear explanations,

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practical examples, realistic case studies, and best-practice solutions. The author begins by introducing Cisco Unity Connection's core features, capabilities, and components. Next, he provides thorough, step-by-step coverage of configuration, including users, contacts, call routing, dial plans, class of service, and templates. You will find extensive discussions of user features and access, administration and maintenance, redundancy and backup, and much more. Throughout, the author addresses many enhancements introduced in the new Cisco Unity Connection v8.5 software. This book concludes with a complete guide to troubleshooting, including case

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studies that identify common deployment challenges and help you build real-world problem-solving skills.

The CCNA® Voice certification expands your CCNA-level skill set to prepare for a career in voice networking. This lab manual helps to prepare you for the Introducing Cisco Voice and Unified Communications Administration (ICOMM v8.0) certification exam (640-461). CCNA Voice Lab Manual gives you extensive hands-on practice for developing an in-depth understanding of voice networking principles, tools, skills, configurations, integration challenges, and troubleshooting techniques. Using this manual, you can practice a wide spectrum

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of tasks involving Cisco Unified Communications Manager, Unity Connection, Unified Communications Manager Express, and Unified Presence.

CCNA Voice Lab Manual addresses all exam topics and offers additional guidance for successfully implementing IP voice solutions in small-to-medium-sized businesses. CCNA Voice 640-461 Official Exam Certification Guide, Second Edition ISBN-13:

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1-58720-417-7 CCNA Voice Portable Command Guide

ISBN-13: 978-1-58720-442-5

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Configuring Cisco Unified Communications Manager and Unity Connection: A Step-by-Step

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Guide, Second Edition ISBN-13:
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The definitive, up-to-date guide to planning, configuring, and administering Cisco call processing and voice messaging. This book brings together all the hands-on knowledge you need to successfully configure and administer Cisco's flagship IP voice systems, including Cisco Unified Communications Manager (CUCM), Unity, and Unity Connection. Fully updated for the new CUCM, Unity, and Unity Connection, version 8, it presents step-by-step procedures for every

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common and complex task that installers, integrators, and administrators will encounter. Long-time Cisco voice implementer and instructor David Bateman begins with clear, well-organized explanations of Cisco Voice over IP technology, including its key functions and devices. Next, he guides you through preparation and deployment, including configuring CUCM for maximum performance, removing DNS dependencies, defining enterprise parameters, configuring regions, and enforcing security. The author presents quick access, step-by-step solutions for dozens of post-deployment tasks, each with thorough instructions and cross-references to prerequisite tasks

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wherever needed. He demonstrates how to integrate features to create more powerful IP voice systems, thoroughly introduces Cisco's new management interface, and provides extensive coverage of the latest feature enhancements. David Bateman is a certified Cisco instructor, CCNA, and director of curriculum development for Skyline-ATS. He has 20+ years of internetworking experience, including more than a decade as a senior LAN/WAN engineer in networks serving up to 5,000 users. He then ran the business operations of a technical services company while maintaining his existing networking client base. David has taught and implemented Cisco voice

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technologies since 2000. He authored this book's first edition, and co-authored CCNA Voice Exam Cram. Establish a foundation for CUCM: configure services, set enterprise parameters, register devices, and more Add gateways and client devices Create dial plans, including route patterns, route lists, route groups, CTI route points, translation patterns, and route filters Configure Class of Service (CoS) and Call Admission Control Implement IP phone service, media resources, and Extension Mobility Prepare to deploy Unity/Connection: verify integration; define system parameters; and create templates, distribution lists, and CoS Add, import, and manage

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users Make the most of Unity/Connection call management, from basic auto-attendant to advanced routing rules and audio-text Integrate legacy voicemail systems Master Unity/Connection's key administrative tools and utilities Use time-of-day routing, call queuing, and other advanced features This IP communications book is part of the Cisco Press® Networking Technology Series. IP communications titles from Cisco Press help networking professionals understand voice and IP telephony technologies, plan and design converged networks, and implement network solutions for increased productivity.

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Cisco Unity Deployment and Solutions Guide shows you how to integrate Cisco Unity with Cisco IP-based communication solutions, including Cisco CallManager. Part I introduces you to the Cisco Unity architecture and teaches you about the Cisco Unity feature set. Part II helps you design and deploy a unified message solution with Cisco Unity, and Part III helps you manage and administer your solution by leveraging the tools within Cisco Unity. Cisco Unity Deployment and Solutions Guide teaches you all that you need to know about designing, deploying, and managing a sustainable, unified messaging solution.

A comprehensive introduction to deploying, configuring, and

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maintaining Cisco Unity Discover the various Cisco Unity integration and deployment solutions, as well as the environmental differences between PBX and IP telephony-based telephone systems Learn the pitfalls of existing systems integration and how to avoid downtime Maintain a Cisco unified messaging solution by using the book's examples, including setups, additions, message sourcing applications, and error reporting Perform the proper installation, upgrade, and back up of Cisco Unity systems Monitor performance and troubleshoot a Cisco Unity system using the proper tools and utilities that help you ensure high availability Choose the proper Cisco Unity

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networking features to deliver messages to other voice-messaging systems Cisco Unity is the official unified messaging solution for the Cisco Architecture for Voice, Video, and Integrated Data (AVVID) and complements the full range of Cisco IP-based voice solutions, including Cisco CallManager and Cisco Personal Assistant. Cisco Unity Fundamentals provides design and administration goals for migrating from PBX to Cisco IP Telephony, as well as working in a mixed PBX/Cisco IP Telephony environment. You will learn about the transition from the traditional model, with separate architectures for voice-mail and e-mail systems, to supporting unified messaging: e-mail, voice,

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and fax messages delivered to a single inbox. You will also discover common troubleshooting solutions, such as performance monitoring and the importance of data collection for predicting future system requirements.

Cisco Unity Fundamentals begins by introducing the engineering aspects of Cisco Unity and then moves quickly into the hardware and software platforms. Part I focuses on the administration of Cisco Unity, describing the features, general setup, and global settings. Part II describes installation and discusses various types of integration with Cisco CallManager and other telephone systems, including Session Initiation Protocol (SIP) proxy. Part II also delves into networking with

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other voice-messaging systems. After reading Cisco Unity Fundamentals, you will understand the system, configuration, and on-going maintenance issues associated with a successful Cisco Unity deployment. This book is part of the Cisco Press Fundamentals Series. Books in this series introduce networking professionals to new networking technologies, covering network topologies, example deployment concepts, protocols, and management techniques.

Now fully updated for the new Cisco CAPPS 300-085 exam, Implementing Cisco Collaboration Applications (CAPPS) Foundation Learning Guide is your Cisco®

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authorized learning tool for CCNP® Collaboration preparation. Part of the Cisco Press Foundation Learning Series, it teaches advanced skills for designing, deploying, configuring, and troubleshooting Cisco Collaboration and Unified Communications applications, devices, and networks. Author Chris Olsen shows how to effectively use Cisco Unity Connection, Cisco Unity Express, Cisco Instant Message and Presence, Cisco TelePresence Video Communication Server, and Cisco TelePresence Management Suite in production environments. He begins by introducing the server platforms and overlays that are the basis for all Cisco Unity Connection design and

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integration. Next, he presents in-depth coverage of a wide range of essential tasks—from user configuration to voicemail redundancy, configuring Cisco Jabber Mobile, to provisioning Cisco Prime Collaboration. Each chapter opens with a list of topics that clearly identifies its focus. Each chapter ends with a summary of key concepts for quick study, as well as review questions to assess and reinforce your understanding. Throughout, configuration examples and sample verification outputs illustrate critical issues in network operation and troubleshooting. Whether you are preparing for the CCNP Collaboration certification exams or you are just interested in learning about how to deploy

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and operate Cisco collaboration applications, you will find this book to be an invaluable resource. Shows how to integrate Cisco Unity Connection with Cisco Unified Communications Manager or other PBXs Covers configuring Cisco Unity Connection users, templates, service classes, distribution lists, security, LDAP, dial plans, and call management Walks through Unified Messaging single Inbox configuration Shows how to design, integrate, and configure feature-rich branch office messaging solutions with Cisco Unity Express Explains Cisco Unified IM and Presence components, design, integration, deployment, and feature configuration Covers Cisco Jabber and Cisco Jabber Mobile

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configuration Guides you through deploying Cisco Collaboration Systems Applications with Cisco Prime Collaboration Introduces Cisco TelePresence Management Suite (Cisco TMS) capabilities and scheduling options This book is in the Foundation Learning Guide Series. These guides are developed together with Cisco® as the only authorized, self-paced learning tools that help networking professionals build their understanding of networking concepts and prepare for Cisco certification exams.

bull; Understand how Cisco Unity supports both IP telephony and traditional telephony systems

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bull; Master the support of Cisco Unity features for CallManager, Contact Centre, and Personal Assistant bull; Review Case Studies for design recommendations and troubleshooting suggestions bull; Learn about the common pitfalls of existing systems integration and how to avoid downtime

The official, comprehensive assessment, review, and practice guide for Cisco's latest CCNA Voice exam -- direct from Cisco *

*Contains 80% new content, reflecting the exam's expansion to cover Cisco Unified Communications Manager (CUCM), CUCM Express, Unity Connection, Unified Presence, and network infrastructure. *Includes

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realistic exam questions on CD.

- *Contains extensive, proven features to help students review efficiently and remember the most important details. This is Cisco's official, comprehensive self-study resource for preparing for the new ICOMM exam - the only exam needed to gain CCNA Voice certification, now an essential prerequisite for CCNP Voice certification. Top Cisco instructor Jeremy D. Cioara presents every objective concisely and logically, with extensive teaching features that promote retention and understanding. Readers will find:
 - * *Pre-chapter quizzes to assess knowledge upfront and focus study more efficiently.
 - *Foundation topics sections that

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explain concepts and configurations, and link theory to actual configuration commands.

*Key topics sections calling attention to every figure, table, and list that candidates must know. *Exam Preparation sections. *Exam-realistic questions on CD About 80% of this edition's content is brand-new, reflecting the new exam's massive revision, reorganization, and expansion. In addition to Cisco CallManager Express, this book now covers Cisco Unified Communications Manager (CUCM), CUCM Express, Unity Connection, Unified Presence, and network infrastructure considerations. Specific topics added in this edition include: *

- *CUCM/CUCM Express

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administration. *Managing endpoints and end-users with CUCM. *CUCM dial plan management. *CUCM/CUCM Express mobility features. *Voicemail integration with Unity Connection. *Unified Presence support. *Network infrastructure management/troubleshooting. *Unity Connection management/troubleshooting

Preparing for the latest CCNA® Voice exam? Here are all the CCNA Voice commands you'll need to prepare for the Cisco 640-461 ICOMM v8.0 Exam, in one handy, condensed resource. Filled with valuable, easy-to-access information, the CCNA Voice Portable Command Guide is portable enough for you to use

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whether you're in the server room or the equipment closet. This quick reference summarizes all commands, keywords, command arguments, and associated prompts relevant for Exam 640-461, and offers tips and examples for applying these commands in live Cisco Unified Communications environments. Topics covered include *

- Fundamentals: Unified Communications components, functions, call signaling, media flows, and VoIP quality *
- Preparation: Configure Cisco switches, routers, and other devices to support Unified Voice *
- Provisioning: Create/modify users, accounts, endpoints, directory numbers, user and mobility features, and calling privileges *

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Messaging and Presence:

Configure voice messaging, Cisco Unity Connection, and Cisco Unified Presence *

Management/Monitoring:

Generate reports, monitor voicemail usage, perform backups, and more *

Support:

Verify PSTN connectivity and define fault domains;

troubleshoot endpoints, call

quality, and voicemail Access all

CCNA Voice commands-use as a quick, offline resource for

research and solutions Logical

how-to topic groupings provide

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review before CCNA Voice

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Includes configuration examples

for Cisco Unified Communications

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Communications Manager Express, Cisco Unity Connection, and Cisco Unified Presence Compact size makes it easy to carry with you, wherever you go "Create Your Own Journal" section with blank, lined pages allows you to personalize the book for your needs "What Do You Want to Do?" chart inside cover helps you quickly reference specific tasks This book is part of the Cisco Press® Certification Self-Study Product Family, which offers readers a self-paced study routine for Cisco® certification exams. Titles in the Cisco Press Certification Self-Study Product Family are part of a recommended learning program from Cisco that includes simulation and hands-on training

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